

Windstream Communications, Inc.
4001 Rodney Parham Road
Little Rock, AR 72212
t: 501-748-7897 f: 501-748-6583
e-mail: stephanie.d.marsh@windstream.com

Stephanie D. Marsh
Senior Analyst – Regulatory Compliance

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SC PUBLIC SERVICE
COMMISSION



February 11, 2013

Public Service Commission of SC
Docketing Department
101 Executive Center Drive
Post Office Drawer 11649
Columbia SC 29210

Please find enclosed the Authorized Utility Representative Forms for Telecommunications Carriers for the following companies:

McLeodUSA Telecommunications Services, LLC

Paetec Communications, Inc.

US LEC of South Carolina, LLC.

Should you have any questions regarding this submission, please contact me at (501) 748-7897 or at stephanie.d.marsh@windstream.com.

Sincerely,

Stephanie D. Marsh
Stephanie D. Marsh

Enclosures

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PSC SC
MAIL / DMS

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>McLeodUSA Telecommunications Services, LLC</u>	
Company Name <u>PAETEC Business Services</u>	<u>501-748-7000</u>
Dbaf/ka <u>1201 W. Peachtree Street, Suite 610</u>	Telephone #
Mailing Address <u>Atlanta, GA 30309</u>	
City, State, Zip Code <u>4001 N Rodney Parham Road</u>	
Business Location <u>Little Rock, AR 72212</u>	
City, State, Zip Code	<u>Pulaski</u> County

REGISTERED AGENT INFORMATION

Registered Agent: <u>CT Corporation</u>
Mailing Address: <u>2 Office Park Court, Suite 103</u>
<u>Columbia, SC 29223</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Russell Frazier 106 N Church Street Lexington, SC 29072

- A. **General Manager** (Include Address if different than above)
802-957-2641 / 803-359-8868 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
704-814-2531 / customerassistance@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
704-814-2531 / mollie.chewning@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
800-347-1991 Residential 800-600-5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
/ /
 Telephone Number / Facsimile Number / E-mail Address
866-445-3194 Residential Repair 800-843-9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)
/ /
 Telephone Number / Facsimile Number / E-mail Address
Russell Frazier 106 N Church Street Lexington, SC 29072
- F. **Emergencies** (During Non-Office Hours)
802-657-2641 / 803-359-8868 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Bettye Willis, Regional VP-State Government Affairs 1201 W. Peachtree St. Atlanta GA 30309
Regulatory Officer (Include Address if different than above)
678-351-2049 / 404-474-9677 / bettye.i.willis@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Vicki Anger, Tax Reporting Windstream Communications
- H. **Dual Party Mailings** (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5196 / / vicki.anger@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jamie Bourland Regulatory Windstream Communications
- I. **Interim LEC Fund Mailings** (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5325 / 501-748-6583 / jamie.bourland@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jamie Bourland Regulatory Windstream Communications
- J. **Universal Service Fund Mailings** (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5325 / 501-748-6583 / jamie.bourland@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Stephanie D. Marsh Regulatory Compliance Windstream Communications
- K. **Gross Receipts Mailings** (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-7897 / 501-748-6583 / stephanie.d.marsh@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jeff Heacox Regulatory Compliance Windstream Communications
- L. **Lifeline Mailings** (Name)
4001 N Rodney Parham Road Little Rock, AR 72212
(Mailing Address)
501-748-5390 / 501-748-6583 / jeff.l.heacox@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Stephanie D. Marsh

This form was completed by

Senior Analyst - Regulatory Compliance

Title

Stephanie D. Marsh

Signature

/ February 11, 2013

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Docketing Department

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201